

GUIDING PRINCIPLES

Accountability - We believe in being held accountable therefore we will:

- acknowledge and take responsibility for our actions; and
- disclose the results in a transparent manner.

Transparency - We believe in transparency therefore we will:

- share information in an accurate and timely manner;
- create opportunities for open, respectful, two-way communication; and
- ensure our intentions and initiatives are evident to all.

Fairness and Integrity - We believe in fairness and integrity therefore we will:

- act in a trustworthy and ethical manner from a foundation of strong moral principles; and
- demonstrate fairness throughout our decision-making process.

Lead by example - We believe in leading by example therefore we will:

- always be professional;
- be empathetic – listen and strive to understand; and
- practice and demonstrate values, attitudes, and behaviours that we expect others to follow.

Public Service - We believe in public service therefore we will provide:

- the highest quality and appropriate level of service; and
- municipal services in an efficient, timely and cost effective manner.

Teamwork - We believe in teamwork therefore we will:

- work collaboratively and cooperatively;
- listen to the views of others;
- share successes; and
- find solutions to challenges.

STRATEGIC GOALS

D. Protecting sustainable water and natural resources

- Wellhead protection and pollution mitigation
- Protect water quality and quantity

E. Creating infrastructure resiliency

- Up to date asset management with appropriate reserves

• Lifecycle costing
• Road, drainage, and retention infrastructure

- Waste water collection and treatment
- Sustainable water treatment and distribution

F. Achieving good governance

• Policies and procedures framework is effective and up-to-date

- Best practices are being used across the Municipality

• Transparent and open government • Balanced two-way communication